

ICT SKILLS

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Activity 1: Problem Solving

Imagine you're a professional intern in cybercafé in a busy city center. Your café offers a variety of services, including internet access, printing, gaming, and online ordering of food and drinks. However, you've been encountering numerous challenges lately, such as long queues, slow computers, frequent crashes, and security breaches. You need to find a solution to streamline operations, enhance customer experience, and ensure the smooth functioning of your cybercafé.

A. As an intern who is equipped with knowledge, skills, and attitude of application of computer skills, you are tasked is to identify the functions of an operating system in a computer.

B. Come up with solutions to address the challenges faced by the cybercafé and recommend a suitable Operating System with features that will facilitate smooth running of the cybercafé.